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1400 Washington Ave., Albany, NY

PROFILE

Very determined, diligent and persistent both individually and in team work. Mindful attitude and capabilities to have multiple points of view and to approach various tasks in different ways. Very well organized and adapted to changing needs of individual business units.

EDUCATION

University at Albany, State University of New York

Sept 2009 - Dec. 2012

Bachelor of Arts in Information Science

Minor: Business Administration

Received 100% athletic scholarship towards education.

EXPERIENCE

WORK 2012 -Present

- Xerox State & Local Services (IT Technician)
 - Work with SQL Query Language/Reporting
 - HTML / PHP Development
 - Mapping Networks, managing Active Directory
 - General IT Technician Duties
 - Customer Service

PROIECTS

Web-based Project

Spring 2012

- Designed and developed personal web site using HTML (Hyper-Text Markup Language) and CSS (Cascading Style Sheets). Also used JavaScript and PHP programming languages.

- Link: http://www.albany.edu/~vp463531/361/final

Database Project: Home Plate Sports Tavern bar

- Designed and created database system using MS Visio (for ER diagram) and MS Access (for Database). Also created SQL queries for managing data in Database.

Networking Project: Caring People Home Healthcare Agency

- Redesigned major components of their network infrastructure to prepare for major expansion.

Spring 2010

Fall 2011

- Included Needs Analysis, Technology Design and Cost Assessment.
- Link: caringpeopleinc.wikispaces.com

VOLUNTEER WORK

2009 - 2012

- Raised money for local athletic teams.
- Cleaned up local parks and recreation centers.

COMPUTER SKILLS

- MS Office 2007 (Word, Excel, PowerPoint, Visio, Access)
- Adobe Dreamweaver, Adobe Photoshop
- HTML, CSS, JavaScript, MySQL
- CMS (Content Management System): WordPress, Joomla
- Windows environment (XP, Vista, 7, 8)
- Linux environment (Ubuntu)
- Mac OS X environment

LANGUAGES

- Serbian (Fluent)
- **English** (Fluent)
- French Working Knowledge (Writing, Reading, Speaking Basic)